

Thank you for your interest in our popular Spring Adventure Package. Great Alaskan Holidays, located in Anchorage, Alaska, is one of our nation's premier motorhome rental companies. We provide top quality motorhomes outfitted for customers to experience a superior motorhome vacation. Because our Spring Adventure Package is a unique rental experience, we share with our new client's information gained through years of experience. We offer this information to assist you and your party in making a fully informed decision about your motorhome vacation by having a clear and knowledgeable understanding of Great Alaskan Holidays, and the agreements made regarding the Spring Adventure Package.

The Spring Adventure Package is designed to allow our renters to pick up their fully inspected and outfitted motorhome in Forest City, Iowa and return the motorhome to our offices located in Anchorage, Alaska. This is truly an adventure-vacation. Great Alaskan Holidays spends a considerable amount of time, money and resources to provide this special rental package. Well in advance of the pickup dates, we transport company employees, management, and outfitting supplies to Forest City, Iowa. Since this package program was conceived, in 1996, this will be our 22nd year of this successful Spring Adventure Package. More than a thousand families have had the pleasure of enjoying this "once in a lifetime" motorhome vacation experience. Many have enjoyed this program over and over again. Several families have made the trip more than 10 times!

To complete the application process for our Spring Adventure Package, please read the attached information, sign at the bottom and return the completed agreement.

Thank you,

Mary J. Eldridge
Customer Service Manager
Great Alaskan Holidays

Spring Adventure Package Clarification

Our experience with our Spring Adventure Package, has shown, that there are three common challenges for customers that have never rented from us before. To avoid these challenges, please read the following descriptions and indicate your understanding at the end of this document. Thank you and we look forward to providing you with a very special and unique motorhome vacation experience.

- ***A misunderstanding about our “absolutely no refunds under any circumstances” policy.***

Due to the logistics and costs involved in moving our people, management, and supplies such a great distance for the Spring Adventure Package, cancellations are extremely difficult and costly for Great Alaskan Holidays. As a result, there are **absolutely no refunds under any circumstances**. This means, regardless of the reason for the cancellation (for example: natural disaster, medical, family emergency, etc.), there are no exceptions and there will be no refund. If you believe there is the slimmest possibility that you will need to cancel for any reason, **we strongly recommend you purchase trip cancellation insurance from travelguard.com or similar organization**. In the event you cancel the trip you would need to contact your provider of trip cancellation insurance to file a claim.

- ***A misunderstanding about the difference between our special Spring Adventure Package and the typical “drive-away” program used by other rental companies and dealers to transport new motorhomes.***

Unlike cars, which can be shipped by rail, ship, or truck, motorhomes are not typically transported by these means. Generally, drive-away companies are used by motorhome manufacturers and dealers to transport vehicles throughout the United States and Canada. Key to the drive-away arrangement is the fact the vehicle is transported to another location by an *employee* of the drive-away company. It is not a “free vacation trip,” but a professional arrangement between two business entities. Drivers employed by drive-away companies are specifically prohibited from using the vehicle, including the sleeping, cooking, and bathroom facilities. They also must meet a short timetable for delivering the motorhome. We are offering a vacation motorhome rental, not a motorhome transport arrangement.

- ***Dissatisfaction with our ability to provide service and support while in transit to Alaska.***

It is important to understand, although thoroughly inspected prior to your pick up; a few newly manufactured motorhomes may reveal challenges in the coach portion of the motorhome during your vacation trip. The most common issues we have experienced include cabinet doors that do not stay closed, a light that does not work, or a rattle or squeak from the door or a window. It is important to understand that, unlike rentals in Alaska, our ability to provide prompt repair service and support is constrained by the route renters choose to travel from Iowa to Alaska. This is one of the reasons the Spring Adventure Package is offered at a discounted price when compared to our normal summer season rentals in Alaska. Our previous renters understand this aspect of the program and generally view it as part of the “adventure.”

If you have any additional questions or concerns about our Spring Adventure Package, please contact our reservations office at 1-888-225-2752 for assistance. We appreciate your careful review and consideration. Thank you for choosing Great Alaskan Holidays.

My signature below indicates I understand the Spring Adventure Package is a one-way motorhome rental vacation from Forest City, Iowa to Anchorage, Alaska. I am not providing a transport service for Great Alaskan Holidays. Furthermore, I understand Trip Cancellation/Interruption Insurance from travelguard.com or similar is recommended and that exceptions to the no refunds policy will not be made regardless of the reason for the cancellation under any circumstances. My signature acknowledges I have read and understand the information presented in this document and agree to the terms and conditions set forth in this and other accompanying documents.

Name of Renter (please print), representing his/her entire party

Date

Signature of Renter, representing his/her entire party

Date

¹Great Alaskan Holidays does not endorse travelguard.com or any other trip insurance company or program, their merchantability and fitness for a particular purpose, or arising from a course of dealing, usage, or trade practice.